RESIDENT INPUT SUMMARY Ed Reidy, Superintendent of Parks 9/18/19 to 10/17/19

Old Business

- 6/11 A Lighthouse Pointe resident called to review a conversation we had regarding dead trees and weeds in the woods behind his home.
 - \succ 6/12 I scheduled our native area contractor, Cardno, to identify the plants in this area.
 - 6/12 I left a message for the resident, stating that Cardno may remove non-native invasives, but would leave native plants, and that park staff would remove the small dead tree in the same area.

Nothing new to report

- 8/19 An Indian Boundary South Park resident spoke to front desk staff regarding catch basin work that was done behind her neighbor's house a few houses away, and stated it did not drain water from her backyard.
 - ➢ 8/19 − I spoke directly with the resident, explaining that we would take another look at the area behind her home, but also let her know the park area was draining much better than in the past, and doing more work may not improve her backyard.
 - We plan to do a little more dirt work with seed and blanket as before, but I spoke with the neighbor again on 9/5, letting her know what had been done and that our area may not improve her backyard issues.
 - 10/9 The area that was excavated to drain water to the new catch basin was exte4nded to reach behind this resident's backyard.

New Business:

- 9/19 I received an email from a Boy Scout who would like to do his Eagle Scout project at Indian Boundary South Park disc golf course. He would like to meet on his next day off.
 - > 10/14 I met with the Boy Scout his father to discuss disc golf needs and plans.
- 9/20 I received a voicemail asking what we were doing at the Woodlawn Park playground.
 - 9/23 I called and spoke to the resident, letting her know we were replacing the smaller 2-5 year old playground equipment with a new set. She appreciated the new playground.
- 9/20 I received an email about a dedication tree we planted that didn't look healthy.
 - 9/25 I contacted the resident to let her know the tree would be replaced. I also let her know that I had been monitoring the tree, we had water bags on it this summer and last summer, and we had our tree contractor (Arbor Care) fertilize the tree multiple times with other trees we had planted last year. Unfortunately, with everything we had done, the tree does not look like it will make it.
 - 10/10 I received an email thanking us for agreeing to replace the tree and a request for a new location at Lighthouse Pointe Park.
- 9/27 A Plank Trail resident informed us that the pond behind her home has algae.
 - 9/30 After a weekend of heavy rains, the water in the pond had flowed and filled, dislodging the algae and sending it downstream or under water. In doing so, the pond aerator became clogged with different plant material and needed to be turned off.
 - 10/1 I left a message thanking her for the call, stating we would address the pond aerator as soon as possible.

- 9/28 A Plank Trail resident called about erosion around a storm sewer at the park due to the heavy rains. Weekend staff put a safety barricade over the hole.
 - > 10/1 I left a message with Village of Frankfort Public Works Department about the damage.
 - > 10/10 I received a call back that repairs had been made.
- 9/30 I received an email from the Wildcats Football organization thanking us for all the improvements, noting they were all very well-received. Also, as an FYI, the rains and wet conditions made field conditions difficult this past weekend. If we could look at the field, it would need a little extra work this week.
 - ➤ We began over-seeding that day.
 - > 10/2 Maintenance used the roller mower on the game field to flatten footprints and mow.
- 10/4 The front desk received a request that we leave the port-o-potty at the Union Creek Front parking lot for the winter. A resident exercises walking/jogging and would like it to remain.
 - > 10/7 I relayed the request to Superintendent of Recreation.
- 10/8 An Island Prairie Park resident emailed that a warning marker/construction horse placed over a temporary patch on the boardwalk had been knocked off the boardwalk into the wetland.
 - > 10/7 Maintenance staff had noticed the missing marker and had fished it out of the wetland.
- 10/10 I received a voicemail from a property management company of Lighthouse Pointe stating they were receiving calls about beavers and asked if we could do something.
 - > 10/10 I called and the person was out of the office.
 - ➤ 10/10 I emailed the person, letting them know the Village of Frankfort, not the FSPD, hired a trapper for the beavers. As a suggestion, I described some protection we provided to other LHP residents that proved to be successful.
 - 10/14 I received an email from a coworker at the property management company thanking me for agreeing to trap the beavers. I replied, making it clear there was miscommunication at their office. I reiterated that I am not hiring the trapper, the Village of Frankfort had done the hiring. I asked that she not tell the residents the FSPD was taking care of it, as her email implied. She replied that she understood.
- 10/15 I received a voicemail from a Hoffman Park resident complaining about the weeds and mud in the playground surfacing.
 - ➤ 10/17 I left a voicemail, explaining the weeds had been sprayed twice in the last few weeks, however when the weeds are not actively growing at this time of year, it takes longer for the herbicide to work. I also let her know we would be adding more safety surfacing to the playground.