RESIDENT INPUT SUMMARY Ed Reidy, Superintendent of Parks 6/18/19 to 7/18/19

- 6/18 A Brookside Glen resident emailed with concerns about dirt work along the new asphalt on the Brookside Glen Path
 - ➢ 6/19 − I phoned the resident and left a message stating we had just (the week prior) gone over the work done last fall, and added more pulverized black dirt, grass seed, and fertilizer.
- 6/19 A reminder email was received from a Community Park resident regarding swings at Community Park. In a previous conversation, I informed the resident that swings would be replaced at the playground, however, the work has not yet been completed.
 - > 6/19 I apologized for the delay and thanked the resident for her patience. I explained how busy we have been over the spring, but assured her this was a high priority.
- 6/20 The office received a call from ComEd regarding spraying of herbicides in the ComEd right of way near Kiwanis Park.
 - 6/20 I spoke with the resident that initially called ComEd with her concern, and she informed me there was miscommunication. It was not the Park District, but an outside contractor that was spraying herbicides.
 - > ComEd was informed that the Park District was not spraying herbicides.
- 6/26 & 27 Multiple voicemails and messages were received regarding trees and branches down from a storm.
 - 6/27 & 28– Park Maintenance staff picked up branches and garbage at park sites, trimmed trees, removed broken branches, sections of trees, and chipped and removed debris.
- 6/27 Park District staff reported Facebook public comments on the image of Kiwanis playground.
 - > 6/27 Playground surfacing was ordered.
 - > 7/2 Playground surfacing was installed at Kiwanis playground.
- 7/10 An email was received regarding weeds in playgrounds. The email was answered, explaining that wet spring conditions and our efforts to keep up with maintenance needs. Also, a picture of the recently completed Kiwanis playground was provided.
 - > 7/2 Kiwanis Park playground complete
 - > 7/9 White Oak Park playground complete

Additional playgrounds are scheduled for the week of 7/22 that includes Indian Trail School Park, Hunter Prairie Park, Frankfort Square School Park, and Island Prairie Park.

- 7/15 A Plank Trail Park resident called about the plants and algae in the pond.
 - > 7/16 I returned the call and left a message stating that time on the fountain timer was increased.
- 7/17 I received a note regarding native plants growing at Crystal Lake Park.
 - ➤ 7/18 I called the resident and he stated he wanted the native plants removed and replaced with flowers. I attempted to explain the benefits of native plants over annual flowers, and the resident hung up the phone, ending the conversation.
- 7/17 An Arbor Park resident called to inform us that one of the fountains in Arbor Park pond was not working.
 - 7/18 The issue is on the July 18 "to do" list, and staff will inspect the fountain to determine what is causing the outage.