

RESIDENT INPUT SUMMARY
Ed Reidy, Superintendent of Parks
8/15 to 9/20/17

Old Business

- 6/28 A neighbor called and left a message to return her call.
 - 6/30 The call was returned, and a voicemail was left asking if this were the same resident with concerns regarding mower damage at Woodlawn Park. I had walked Woodlawn Park several times and not found any damage.
 - 6/30 – 7/3 emails were exchanged confirming the resident lives near Hunter Prairie Park. Pictures were taken of some minor damage to two pickets and a small end cap piece. Measurements were taken and the matter was discussed with maintenance staff. Two wood pickets will be replaced.
 - 9/13 The two pickets and end cap were replaced.

- 7/26 An email was received from Summit Hill School District 161 regarding a concern about puddling water at the Frankfort Square School playground.
 - 8/4 I met with a contractor who will be addressing the issue.
 - 8/21 & 22 FSPD maintenance staff and Bettenhausen Construction teamed up to install a manhole structure and a drain pipe.
 - Frankfort Square School sent a thank you card.

- 7/31 A Ridgefield Park resident left a message for a ‘maintenance request’ at their park.
 - 8/1 A return call with voicemail was left.
 - 8/2 A site visit was made to determine if there was an obvious maintenance need.
 - 8/15 A follow up call was placed to a to the resident who requested a ‘Clean Up After Your Pet’ sign be installed at their park.
 - 9/20 The sign was installed

- 8/2 A Brookside Glen resident emailed concerns about the conditions of the path.
 - 8/2 I replied, letting her know some cold patching will be done soon, however the path is in need of more than patching. We are exploring different options on how to budget for a project of this size. I will also keep her informed about decisions regarding additional path repair.
 - 9/12 An asphalt patch was installed at a low area of the path.

- 8/14 A Brookside Bayou Park resident called about weeds needing to be pulled in the park behind her home.
 - 8/15 I spoke with the resident, and let her know the area would be weeded by our mowing contractor or FSPD staff.
 - This has been addressed, but is ongoing.

- 8/15 A Woodlawn Park resident called about a dead tree branch near his property line.
 - 8/15 The branch was verified and put on our tree trimming to do list.
 - 8/17 The branch was removed.

- 8/15 A thank you email was received from the Frankfort Square Wildcats, stating the Union Creek field was looking great.
- 8/17 Cub Scout Pack 237 sent an email requesting a port-o-potty and that tall grasses be cut for a September 10 fishing derby scheduled at Woodlawn Park.
I called and left a message these requests would be met, as they have in the past.
 - 9/8 I sent an email saying the grasses had been mowed down in several locations, and the port-o-potty was delivered.
- 8/21 A resident called about a wasp nest at Crystal Lake playground.
 - 8/21 Wasp and hornet spray was applied to the climbing wall at the playground where wasps were seen gathering.
- 8/24 A resident called and asked about a ¼ mile marker and a missing bench at Hunter Park.
 - After visiting the Hunter Prairie Park and confirming we are not missing a bench and never had mile marker signs, I informed the front desk staff that the caller must have been referring to Hunter Woods (Will Co) Forest Preserve, which is nearby along the Plank Trail path.
- 8/24 I received an email informing me that garbage cans at Summit Hill Jr. High School baseball and softball fields were overflowing.
 - 8/25 We replaced the two 30 gal. garbage cans with four 55 gal. garbage cans and lids. We also added these two fields to our mid-week garbage run through the end of their season.
- 8/28 I received an email from the president of the Plank Trail Estates Homeowners Association regarding a burned out light, cracks in the concrete, and a request for a security camera at the park's gazebo.
 - I replied to the email, informing him that we would change the light bulb, look at the cracks in the concrete, and security cameras would be difficult without an internet connection. I added I had used the 'hunter' cameras in the past without success. I also invited him to reply or call, as I am always open to suggestions.
- 8/30 A Lighthouse Pointe resident sent an email with concerns about the condition of the path and native areas in general.
 - Park District staff replied, informing the resident that the weeds in the cracks of the path would be sprayed (completed 9/4), the native areas have had extensive work done this season, and invited her to look at our website, under Natural Areas to review the weekly reports.

- 8/30 We received a compliment at our front desk about how nice we were keeping the Lincoln-Way North stadium and school property. I said “Thank You”.
- 9/1 I received an email confirming the schedule for a Guinness Book of World Record attempt for disc golf. The group would like to break a world record by disc golfing the most holes in a 48 hour period, using multiple disc golf courses in the area. They should be at Indian Boundary South on September 23, between 1:40 - 2:20 pm.
 - I wished them luck.
 - 9/23 We concentrated maintenance efforts at the disc golf course in preparation of the group’s attempt.
- 9/13 I received a call from the mother of a young man who was injured at the Union Creek Skate Park. She let me know there was an exposed screw head on which her son cut his hand.
I spoke with the woman later that afternoon thanked her for the call and let her know any screws with exposed heads were tightened back into the surface material or removed. She wanted to make sure we knew and that no one else would get hurt.
- 9/6 I received a call from a person who is interested in purchasing a house near Rogus School. She was asking about a wetland behind the home. I told her it was not Frankfort Square Park District property.
 - I called Village of Tinley Park to confirm it was their site. I called the woman back, told her it was Tinley’s, and gave her Tinley Park’s contact information.
- 9/7 I received an email that Boy Scout Troop 237 would be doing their spring clean-up (postponed due to dangerous weather).
 - I spoke with the Troop contact person and confirmed FSPD staff would meet their group at the Community Center. I also emailed her the Volunteer Insurance Waiver for them to turn in that morning.
- 9/16 A young man called to retrieve his bike left at the Community Center on September 1. I spoke with the boy’s father earlier in the day because I wanted him to know that I confronted his son in areas he shouldn’t be accessing (maintenance yard etc.).