RESIDENT INPUT SUMMARY

Ed Reidy, Superintendent of Parks 7/15/17 to 8/15/17

Old Business

- 5/15 Boy Scout Troop 237 called to reschedule the Super Scout Clean Up (cancelled due to severe weather).
 - > September 23 (September 30 rain date) has been scheduled for the Super Scout Clean Up.
- 6/28 A neighbor called and left a message to return her call.
 - ➤ 6/30 The call was returned, and a voicemail was left asking if this were the same resident with concerns regarding mower damage at Woodlawn Park. I had walked Woodlawn Park several times and not found any damage.
 - ➤ 6/30 7/3 emails were exchanged confirming the resident lives near Hunter Prairie Park. Pictures were taken of some minor damage to two pickets and a small end cap piece. Measurements were taken and the matter was discussed with maintenance staff. Two wood pickets will be replaced.
 - > 8/15 This item is still on our Rain Day "to do" list.

New Business

- 7/16 An email was received asking that a "Clean Up After Your Pet" sign be installed along the Brookside Glen path. This was also requested in a previous conversation.
 - ➤ I replied thanking the resident for the friendly reminder, and the sign was installed on 7/29.
- 7/24 A LaPorte Meadows Park resident requested that a baby swing be installed at the playground.
 - > 7/28 A belt swing was removed and replaced with a baby swing.
- 7/24 A Dog Park member called, notifying us that the pet waste bag dispenser was empty.
 - 7/24 The pet waste bags dispenser was refilled, and garbage cans were emptied.
- 7/25 A Brookside Glen resident called to request additional tree trimming along the path between Brookside Glen Drive and 80th Avenue.
 - ➤ 8/4 A more aggressive pruning and trimming was begun on the path (this has been done two or three times a week balancing other tasks, and continues today 8/15).
- 7/26 An email regarding standing water at Frankfort Square School playground was received from SHSD 161School District 161.
 - > 8/4 I met with the contractor that will address the issue.
- 7/31 A Ridgefield Park resident left a message for a "maintenance request" at their park.
 - > 8/1 A return call and voicemail was left.
 - > 8/2 A site visit was made to see if there was an obvious maintenance need.
 - ➤ 8/15 A follow up call was placed to the resident that requested a "Clean Up After Your Pet" sign be installed at Ridgefield Park.
- 8/2 A Brookside Glen resident emailed regarding the condition of the bike path.
 - > 8/2 A reply was sent, informing the resident that some cold patching will be done soon, however the path is in need of more than patching. The Park District is exploring different options on how to budget for a project of this size, and the resident will be apprised on the decision.

- 8/2 A Lighthouse Pointe resident called, stating the pond aerator was running louder than usual.
 - > 8/4 The fountain was turned off.
 - ➤ 8/9 The aerator contractor made a service call and trained FSPD maintenance staff on routine cleaning.
- 8/3 A group renting Champions baseball field called to say they couldn't find the sleeve for the first base plug, and that the foul ball lines were faded and could no longer be seen.
 - ➤ 8/8 The foul ball lines were painted, and the base sleeves are located and plugs are installed every time the park district drags the field.
- 8/4 I was notified by FSBL that there was a fire at Union Creek Park. I called Tinley Park
 Police and they confirmed a storage container fire. I met with Police and Fire at the scene
 and provided access to the park district's security camera system and helped locate
 footage for them to record.
 - > 8/5 Maintenance staff fenced off the container and flagged the area with yellow caution tape and signage to keep patrons away.
 - ➤ 8/7 The container and damaged port-o-potty was moved to the park district's maintenance yard.
- 8/7 A Hawthorne Lakes Park resident requested repair of squeaky swings at the park.
 - ➤ 8/8 The swings were lubricated and sound much better.
- 8/12 A Woodlawn Park resident called to request that the gravel path around the pond be paved.
 - ➤ 8/14 The call was returned and a voicemail was left informing the resident that paving the path is on our "wish list", but would be evaluated during the next budget process.
- 8/14 A Brookside Bayou resident called requesting weeds be pulled in the park behind her home.
 - > 8/15 The resident was informed that the area would be weeded by the district's mowing contractor.
- 8/14 A Square Links Golf Course patron informed us that the range ball machine was not working properly.
 - ➤ The machine was emptied, cleaned, repaired and put back into operation in approximately one hour.
- 8/14 Frankfort Park District forwarded a tree planting request for Lighthouse Pointe Park.
 - ➤ I will contact the individual that made the request to discuss their needs.
- 8/14 A Brookside Bayou gardener called to let us know about a loose board lose on the boardwalk.
 - > 8/14 The loose board was repaired.
- 8/15 A White Oak resident called to inform us about a vandalized clear globe piece on the playground. The resident placed duct tape over the broken/sharp edges.
 - ➤ 8/15 The damage was verified and staff cut, fit, and mounted a piece of plywood, to cover the area until a new globe is delivered.

- 8/15 A Woodlawn Park resident called about a dead tree branch near his property line.
 - > 8/15 Removal of the branch was placed on the district's tree trimming "to do" list.
- 8/15 A Brookside Glen resident called to let us know we missed trimming a tree along the path behind her property.
 - > 8/15 Staff returned to prune the tree that was missed.