## RESIDENT INPUT SUMMARY

## 10/18/16 to 11/15/16

Old Business

- 9/29 SSSRA staff emailed maintenance staff that their gutters were overflowing.
  - 9/30 Three downspouts were cleared of debris to re-establish flow of rainwater. Staff reported that a large amount of leaf litter was removed, but more work is required.
  - 10/20 Leaves were cleaned out of some SSSRA gutters, but there is still more to do.
  - > 11/15 Cleaning of the gutters was completed.
- 10/17 An email was received that detailed a complaint about a Lake of the Glens Park neighbor burning on park district property.

> 10/17 Following a site visit, a small campfire ring was found. The Tinley Park Fire Prevention Department was notified, and a letter was sent to the resident.

> 10/21 A follow up visit discovered that the neighbor removed the campfire ring, and the area had been top-dressed with black dirt and seed.

## New Business

- 10/15 Staff reported graffiti at Union Creek Hockey Rink. A call was placed with the Tinley Park Police Department.
  - 10/20 Tinley Park Police called about graffiti on the Union Creek bike path. Park staff seal coated the area on 10/24.
  - 10/29 Staff reported graffiti at Union Creek front picnic shelter. A call was placed with the Tinley Park Police Department, and Park staff began graffiti removal, finishing on 10/30.
  - 11/2 The Superintendent of Maintenance went to the Tinley Park Police station to meet with a shift commander in order to request additional patrols.
  - 11/3 Tinley Park Police requested that Park staff sign a complaint against youths causing a disturbance at the Union Creek front hockey picnic shelter. The youths were asked to leave.
  - 11/5 Park staff reported graffiti at Lake of the Glens playground. A call was placed with the Tinley Park Police Department.
  - 11/7 Tinley Park Police met with Frankfort Square Park District Director to sign Notices of Trespass for youths disturbing the peace. Police delivered notices to individuals.

- 10/21 A Summit Hill 5 K committee volunteer called to request access to restrooms at the Union Creek Park (Back) picnic shelter, and asked for assistance with their September 22<sup>nd</sup> event.
  - 10/22 Park staff provided extension cords, an AED, and cleaned and opened the restrooms, as requested.
- 10/26 A Brookside Glen resident called to request replacement of a dead tree behind her house.
  - 10/28 The tree was inspected and Park staff left a message, requesting additional information, from the homeowner.
  - 10/31 There was a follow-up discussion regarding ownership, and the homeowner was notified the tree would not be replaced.
  - 11/3 There was an additional follow-up discussion with the resident regarding the health of the tree, and that it will be pruned and the dead branches removed. The resident was satisfied, and will monitor the tree's condition.
- 10/26 A LaPorte Meadows resident called to complain that a split rail fence was in need of repair.
  - $\rightarrow$  10/28 A request for parts identification was made with a fence supplier.
  - > 11/9 A request for parts identification was made with a second fence supplier.
- 11/3 A Fairfield Lane resident called with a concern about damage caused by his next door neighbor's pool contractor to the property between Rogus School and the properties along Fairfield Drive.
- 11/6 A message was received from a resident near Mary Drew School stating that fireworks were being shot at Champions Park baseball field. Debris was cleaned up the morning of 11/7.
- 11/10 A Union Creek neighbor called to request repair of a split rail fence. The fence was repaired on 11/11.
- 11/14 A resident called to complain about an extreme amount of dog feces at the park across the street from her house. It was determined the park is located in the Mokena Park District boundaries, and Park staff left a message with the resident.
- 11/15 The Recreation Supervisor requested a thorough disinfecting/sanitizing of the preschool Pond classroom, as a student is home, but showing symptoms of Hand-Foot-And-Mouth illness. The District's custodial contractor was called, and all four preschool rooms will receive extra disinfecting the evening of 11/15, with assistance from a second cleaning person.