

## RESIDENT INPUT SUMMARY

5/17/15 to 6/13/16

### Old Business

- 4/19 A resident in the Brookside Glen neighborhood called to ask about the progress of a weedy area behind his home along Fairfield Drive. During the phone conversation, the neighbor was informed that due to the rainy windy weather, much of our broadleaf weed control is delayed. The area will be sprayed, the weeds mowed as low as possible, and the area hydro mulched with grass seed as soon as the area is dry enough for equipment to enter, and weather is conducive to with spraying herbicides.

This area was sprayed with a broadleaf weed herbicide. Later it was also mowed very low, and scheduled to be hydro mulched.

- 4/20 An Arbor Park neighbor called to let us know the lights on one of the pond fountains were not working. Staff attempted to reset the breaker. Our electrician was called, locating equipment was borrowed from the Frankfort Township Highway Department, and the underground junction boxes were uncovered. It was discovered the wire has a short either on the fountain, or between the shoreline and the fountain. Reinders (fountain repair company) was made aware.

Reinders ordered new cable and completed the repair.

### New Business

- 5/17 Lincoln-Way High School staff called to let us know the Park District's restroom trailer, located at the high school baseball fields, was vandalized. A light fixture lens was broken, a railing was pulled out of the mounting bracket, and the stairs were attempted to be folded up (but left in between). Will County Police were called and a report was filed. Glass was cleaned up, repairs were made and a new lens was ordered.
- 5/20 A Community Park neighbor called to let us know a garbage can from the park was missing. The neighbor was called to confirm the location of the missing garbage can. Maintenance staff looked over the park, could not find the missing garbage can, and replaced it with a new one.

5/25 A Union Creek neighbor called to let me know Mary Drew drive needed to be mowed. The Superintendent of Parks returned the call, spoke with the neighbor, and informed her that this was an area we mow less frequently (not on our weekly schedule) with our slope mower. Coincidentally, it was on our list to do that week, and was mowed within the next two days.

- 6/1 Maintenance was forwarded an email from BAS that there were broken brick pieces at Mary Drew playground (there had been some previous vandalism to the school's dumpster enclosure). The pieces were cleaned up that morning.
- 6/2 Splash Park Staff noted that the control box was difficult to open. The lock was lubricated by maintenance staff, and Splash Park staff said it worked great.
- 6/6 A LaPorte Meadows Park neighbor called to complain that the park district property along Liatris was not mowed when the playground area had been mowed, and that the split rail fence was in need of repair. The Superintendent of Parks was aware of the mowing issue, and this park is under contract with our current landscaper. However, Park staff had to mow this area the previous week, as the contractor missed this site. The Superintendent of Parks contacted the contractor twice (once before, and once soon after we mowed it ourselves), and followed up with another call after the June 6<sup>th</sup> resident report. The fence was repaired on 6/9.
- 6/8 A LaPorte Meadows Park neighbor called to complain that the park district property along Liatris was not mowed when the playground area had been mowed. I received a return call and discussed this with the contractor, we exchanged cell phone numbers. He met with his staff the following day. It was mowed, we were assured it would not be missed again. I called and spoke with the neighbor, apologized that it was so difficult to get this area on a schedule, and let him know to call me any time.
- 6/9 An Arbor Park neighbor called to complain about the goose droppings on the path at Arbor Park. Maintenance staff addressed the path with the power broom the following morning.
- 6/13 A Hoffman Park neighbor called to discuss a close call with a small child who had run from his parents into the street as a car was driving past. I met with the neighbors and thanked them for the information. We were all very grateful there was not an accident. I called and left a message with the Township Road District to possibly move the 'Children Playing' sign closer to the corner, before the playground area, and asked that we meet to discuss options.