

Resident Complaint - Concern summary 8/18 to 9/14/15:

Old Business

- 7/6 Hoffman Park neighbor called to complain about the look of the drainage ditch through Hoffman Park, the slow moving water, and mosquitos. A contractor has been hired to remove the silt and buildup from the bottom concrete area of the ditch, however he needed to be rescheduled.
- 7/7 La Porte Meadows Park neighbor called to request benches be installed at the playground. The benches have been scheduled to be done at the same time as an upcoming Eagle Scout project.

New Business

- 8/24 Indian Trail School staff called to let us know that they had no phone service, that there was an issue with the AT & T antenna on the water tower. It was later learned that this was a call for the Village of Frankfort. School staff had already been made aware.
- 8/28 Cub Scout Pack 237 emailed to remind park staff that they were having a park clean-up day at Woodlawn Park followed by a fishing derby September 12, and a port o potty was requested. The port o potty was delivered 9/11 and removed 9/14. Bags of garbage were picked up by park weekend staff 9/12.
- 9/3 Lincoln-Way North Park neighbor called to ask what was going on in the park behind her home. The neighbor was called later that afternoon to let her know the park district was installing a dedication bench along the path, and that Intren (ComEd subcontractor) was doing a lot of directional boring through the park area.
- 9/8 Hilda Walker School staff called to let us know that patrons were using the skate park. The school was called that afternoon and a message was left that the skate park was not being locked up any longer. The skate park would be treated as a playground or a ball field. We have signage asking that the area not be used during school hours, however we are not going to lock up the park during school hours.
A follow up call, and message was left 9/14.
- 9/10 FSBL coach emailed to ask that we turn off the irrigation the day before games. There was a game at Union Creek #5 and there were wet areas.
A reply email was sent later that day informing that the sprinklers had been off for two days prior and the soft spot must have been from the rain two days prior. We will monitor and make adjustments to the irrigation schedule according to a game schedule. An updated game schedule was requested.
- 9/10 Wildcats coach emailed us to let us know there were problems with lighting at Champions Park.
9/11 ComEd was called and made a preliminary visit.
9/14 Co Ed service was on site to locate and make the repair. Bill Garrett (electrical contractor) will be in 9/14 to test park district lighting and make any repairs if needed.